HAIKAL AKHALUL AZHAR

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Tegal, Central Java

Associate Degree graduate in Information Systems from Bina Sarana Informatika University, with a strong interest in IT Support. Skilled in problem-solving, enthusiastic about learning, and able to work well in a team. Familiar with troubleshooting hardware and software, with a solid understanding of computer networks. Committed to delivering efficient IT solutions and continuously improving technical skills.

Work Experiences

ANRAVT - Tegal, Indonesia   Sep 2020 - Present
Freelance

• Paid Editing Video or Photo
• Paid Coding Web Development
• Paid Wedding Invitation Website
• Paid Wedding invitation Video
• Service Smartphone or Personal Computer
• Leaderboard changing service at MLBB

- Successfully Handled smartphone repair services 10 times per month, including battery change, re-flash, root, and port ROM change.
- Successfully handled laptop services 6 times per month, such as RAM and SSD upgrades, battery replacement, LCD replacement, Windows and Linux installation.
- Successfully performed Mikrotik installation and configuration 3 times per month, including basic configuration, access filtering, and optimization for games.
- Able to manage Microsoft 365 Admin

PT Visionet Data Internasional - Tangerang, Indonesia   Nov 2024 - Apr 2025
Service Area Engineer

An IT Managed Services company established since 2006, focusing on integrated outsourcing services and IT operational support. Visionet offers services such as EDC Managed Services, Branch IT Managed Services, Hybrid Cloud Managed Services, and ATM Managed Services. ISO 9001:2015, ISO 27001:2013, and ISO 20000-1:2011 certified, the company has more than 2000 personnel and a service network of more than 200 points in Indonesia, supporting local and multinational clients in optimizing their information technology.

- Successfully perform hardware and software installation and system configuration on the computer
- Successfully perform care and maintenance on PC Server
- Able to perform care and maintenance on EDC

Education Level

University of Bina Sarana Informatika - Indonesia   Sep 2021 - Sep 2024
Associate of Information System, 3.89/4.00

- Student Association Member: Organizing events and seminars related to information technology and networking with industry professionals.
- Team Project: Developed software applications as part of the end-of-semester project, working in teams to design and implement web-based solutions.
- Workshops and Trainings: Attended training on cybersecurity and databases to enhance technical skills.
- 3.89 GPA: Earned a high GPA as a result of dedication and hard work in studies.
- Scientific Work: Compiled and presented research on information systems integration in small businesses.
- Certifications: Obtained certifications in computer networking and database management.

Organizational Experience

HIMSI UBSI Kampus Kota Tegal - Tegal, Indonesia   Jan 2023 - Mar 2024
Documentation

Information Systems Student Association or HIMSI Bina Sarana Informatika University is a student organization that aims to develop the potential, knowledge, and skills of students in the field of Information Systems. HIMSI acts as a forum for sharing knowledge, expanding networks, and holding academic and non-academic activities, such as seminars, workshops, and social events. This organization also focuses on improving students' soft and hard skills to support their readiness to face the world of work.

- Managing and Documenting Activities - Responsible for taking photos and videos during HIMSI activities for publication and organizational archive purposes.
- Processing Documentation Materials - Editing photos and videos of activities so that they are ready to be published on the organization's social media.
- Preparation of Activity Reports - Compile activity documentation reports containing a summary of activities, documentation results, and

event achievements.
- Social Media Management - Manage and publish documentation on the organization's social media platforms to increase exposure and member engagement.
- Collaboration with Event Team - Work closely with the event and publicity team to ensure all activities are well documented for publicity purposes.

HIMSI UBSI Kampus Kota Tegal - **Tegal, Indonesia**   Jan 2022 - Dec 2022
Facilities & Infrastructure

Information Systems Student Association or HIMSI Bina Sarana Informatika University is a student organization that aims to develop the potential, knowledge, and skills of students in the field of Information Systems. HIMSI acts as a forum for sharing knowledge, expanding networks, and holding academic and non-academic activities, such as seminars, workshops, and social events. This organization also focuses on improving students' soft and hard skills to support their readiness to face the world of work.

- Responsible for the management and maintenance of facilities and infrastructure used in every activity of the organization.
- Coordinate logistical preparations for various HIMSI events and activities, such as seminars, training, and member meetings.
- Arrange and organize equipment needs and ensure all equipment is in good condition and ready to use.
- Work closely with other teams to ensure the smooth running of the event and the completeness of the facilities needed.
- Conduct routine inventory and recording of equipment and facilities owned by HIMSI.

Certifications

- **Certification** ⊘ (2024): Certified on 'Sertifikat Kompetensi' from Universitas Bina Sarana Informatika
- **Certification** ⊘ (2024): Certified on 'IT Support Google' from Digitalent Kominfo x Google